myBlueCross — one easy stop for your good health

Everything you need to know about your health, your health plan and your health care costs is right at your fingertips at www.bluecrossmn.com/mnservcoop

Find + track + learn

You told us what was important to you — and we listened. The result is your easy-to-use myBlueCross online member center where you can manage your health, your health plan and your health care costs.

All you have to do is register. It's free and confidential. When you sign in, the first thing you notice on the home page is that the most-used tasks are quick and easy to access.

❶ Do a search
Your search function is always there on every page so you can easily find a doctor, clinic, hospital, pharmacy, claims, conditions and treatments.

❷ Quick access navigation tabs
Get quick access to information with these easy-to-use tabs: choosing care, plan details, plan activity and member support.

❸ Check claims and accounts
Track your claims right on the home page. You can see status, payment and processing information for claims from the past two years. For any spending accounts, you can immediately view your account summary and click for more details.

❹ Choose your health care
This is your headquarters for resources that help you be your healthiest, make informed decisions and get the most from your health care dollars. There's a complete wellness center with a personal health record for your use and a wealth of other reliable health information. You can compare hospitals and clinics to help you choose a best-fit provider and see pricing for common procedures and treatments. Check the covered prescription drug list (if your prescription drug benefit is from Blue Cross and Blue Shield of Minnesota), get drug cost estimates and look up drug information.

❺ See plan details
Learn about your health plan. See who's covered, your deductibles, maximums, Blue Cross Health Support, a quick snapshot of your year-to-date spending and more. Fill out a confidential Health Assessment, learn your health status and use Online Coaching Modules.

❻ Related information
When you move from page to page throughout the site, links are shown to access additional information related to the topic of the page you're viewing. This is one of the most useful and time-saving features of myBlueCross.

myBlueCross | BlueCross BlueShield of Minnesota

ELIZABETH SAMPLENAME
Member ID: XZAXZ1234567

✉ message center | 0 new messages
❓ help center

Search Options ❶

⊘ Doctors & Facilities

Network: select one (required)
» which network

Distance: within 20 miles

Location: select one

Select your search method:
○ Find a provider by name
○ Find a provider by specialty

search

❯ Pharmacies
❯ Claims
❯ Conditions & Treatments

②

| home | choosing care | plan details | plan activity | member support |

Recent Plan Activity

Your Claims **③**

laim	service date ▼	where	who	amount	status
000000000000	Dec 26, 2008	CENTER FOR DIAGNOSTIC IMAGING	BETH	$718.00	✓
000000000000	Dec 26, 2008	COUNTY HOSPITAL	BETH	$3,334.60	✓
000000000000	Dec 29, 2008	COUNTY HOSPITAL CLINIC	BETH	$147.95	⛔
000000000000	Dec 31, 2008	MEDICAL CENTER	BETH	$94.00	✓

Show claims for: last 90 days ▼ [go]

Your Active Accounts

ccount ▼	source	start date	end date	available balance
SA	ABC Corporation	Jan 1, 2009	Dec 31, 2009	$2,302.00

→ view all accounts

Choosing Care **④**

Find resources to help you choose the care hat's right for you.

→ learn more

Your Plan Details **⑤**

See who's covered, check your share of costs and more.

→ learn more

What's Related **⑥**

Tour myBlueCross

Welcome to your member center. We've designed it to help you manage your plan and your health more easily than ever.

→ **take the tour**

BlueCross BlueShield of Minnesota
An independent licensee of the Blue Cross and Blue Shield Association

Here's even more you can do at myBlueCross

MyBlueCross has other helpful features that make it better and easier to use — like popup help on icons. Some other areas to check out include:

❯ Use the wellness center

The wellness center helps you make the right choices for your health. You can use an online health coach with programs tailored to your interests, find out about prescription drug uses, dosage and side effects and look up reliable information on almost any health topic.

❯ Get personalized benefit information

See your personal summary of medical costs, deductibles, out-of-pocket amounts, services like Stop-Smoking Support and more.

❯ Take a tour of the site

A self-guided walk-through of all the information and tools available to you.

So what's in it for you?

Why register for myBlueCross? Quite simply, it's how you can get the most from your health plan and find resources for healthy living. When you register, you'll gain access to a wealth of understandable information all in one place. MyBlueCross will help save you time and make it easier to manage your health, health plan and costs.

Registering is easy and free

If you haven't already registered, you can register quickly and securely so only you have access to your personal information. All you need to get started is your member ID card.

Go to **www.bluecrossmn.com/mnservcoop**. Click on "register for access today" and follow the instructions. Register today.